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I N D E X

| <u>Witnesses:</u> | <u>Direct</u> | <u>Cross</u> | <u>Re-direct</u> | <u>Re-cross</u> | <u>By Examiner</u> |
|-------------------|---------------|--------------|------------------|-----------------|--------------------|
| (None.)           |               |              |                  |                 |                    |

E X H I B I T S

| <u>Number</u>     | <u>For Identification</u> | <u>In Evidence</u> |
|-------------------|---------------------------|--------------------|
| (None so marked.) |                           |                    |

1 JUDGE RILEY: Pursuant to the direction of the  
2 Illinois Commerce Commission, I call Docket 15-0176.  
3 This is a complaint by Raymond Fisher versus Ambit  
4 Illinois, LLC.

5 Let the record reflect that this  
6 matter was scheduled to start at 10:00 a.m. this  
7 morning. Notice of that was sent on March 10, 2015,  
8 to Mr. Raymond Fisher at the address he provided at  
9 3221 Wilmette Avenue in Wilmette, Illinois. And a  
10 Notice was also sent to a Kimberly G-e-u-d-e-r, a  
11 Compliance Reporting Specialist for Ambit Illinois,  
12 in Winter Park, Florida.

13 No one has appeared on behalf of the  
14 Complainant or on behalf of the Respondent. And at  
15 this time, the Administrative Law Judge is going to  
16 attempt to reach people by telephone to find out why  
17 they are not here and what they intend to do with  
18 this complaint.

19 (Whereupon, a discussion was had  
20 off the record.)

21 DR. RAYMOND FISHER: Dr. Fisher speaking.

22 JUDGE RILEY: Good morning, Dr. Fisher. My

1 name is Judge Riley. I'm with the Illinois Commerce  
2 Commission.

3 DR. RAYMOND FISHER: Yes.

4 JUDGE RILEY: I was assigned your complaint  
5 against Ambit Illinois, LLC.

6 DR. RAYMOND FISHER: Right.

7 JUDGE RILEY: And we sent you a Notice on  
8 March 10 that we would be having a pre-hearing  
9 conference today.

10 DR. RAYMOND FISHER: Okay.

11 JUDGE RILEY: Is it my intention -- is it my  
12 understanding that you intend to pursue your  
13 complaint?

14 DR. RAYMOND FISHER: I just settled with them  
15 yesterday. They sent me a Letter of Intent to Settle  
16 and I agreed. And they've met my requests for my  
17 complaint, and so I -- I'm going to -- it's  
18 considered settled already. I thought -- they said  
19 they were going to take care of that and notify the  
20 Court, but evidently they didn't.

21 JUDGE RILEY: No. I've heard nothing from  
22 Ambit.

1 DR. RAYMOND FISHER: Okay.

2 JUDGE RILEY: Are you aware -- or was Ambit  
3 aware that the -- that the settlement itself has to  
4 be filed with the Office of our Chief Clerk?

5 DR. RAYMOND FISHER: I would think so. I have  
6 a lawyer who was going to show up at the -- was going  
7 to show up at the trial -- at the --

8 JUDGE RILEY: At the conference?

9 DR. RAYMOND FISHER: -- court date anyhow to  
10 make sure everything was filed properly. But I don't  
11 know if Ambit knows that.

12 Should I contact them?

13 JUDGE RILEY: I'm sorry?

14 DR. RAYMOND FISHER: Should I contact Ambit?

15 JUDGE RILEY: Well, if you have a number, I can  
16 contact them.

17 DR. RAYMOND FISHER: Yeah. I think I do.

18 JUDGE RILEY: Do you --

19 DR. RAYMOND FISHER: The contact person is  
20 spelled -- Arthelia Harris, A-r-t-h-e-l-i-a. Harris  
21 is H-a-r-r-i-s. And her phone number is (972)  
22 813-0364.

1                   Do you need her e-mail?

2           JUDGE RILEY:  No.  As a matter of fact, I got a  
3   phone call from her right at the end of last month.

4           DR. RAYMOND FISHER:  Okay.

5           JUDGE RILEY:  And I actually -- I had talked to  
6   her very briefly with regard to the procedure.  But  
7   one of the problems is, I can't discuss anything of  
8   substance with Ms. Harris because she's not on the  
9   service list --

10          DR. RAYMOND FISHER:  Oh.

11          JUDGE RILEY:  -- and I can only discuss this  
12   matter with people who are on the -- on the official  
13   service list.

14          DR. RAYMOND FISHER:  Okay.  That's fine.

15                    So I did get -- I did get a Letter of  
16   Settlement from her and I did agree to settle.  And  
17   she sent me a check for the amount that I asked for,  
18   which was the difference between the rate increase  
19   and the rate that she had before she had increased  
20   the rate.

21          JUDGE RILEY:  I see.  So you actually did  
22   receive a cash settlement?

1 DR. RAYMOND FISHER: Yes. Right. I did.

2 JUDGE RILEY: Well, the only thing I can tell  
3 you is that -- well, I'll contact Ambit.

4 And you were dealing with Ms. Harris?

5 DR. RAYMOND FISHER: Right.

6 JUDGE RILEY: All right.

7 DR. RAYMOND FISHER: She's the one who took  
8 care of the letter and everything, and she has a copy  
9 of the letter.

10 JUDGE RILEY: All right. I'll just have to  
11 figure out how to go about getting this matter  
12 closed. But that settlement -- see, the Docket will  
13 remain open unless the -- unless the settlement is  
14 posted with our -- with our Chief Clerk's Office.

15 DR. RAYMOND FISHER: Okay.

16 JUDGE RILEY: And that's -- so --

17 DR. RAYMOND FISHER: Is there anything I can do  
18 to expedite that?

19 JUDGE RILEY: Well, I don't think so. In other  
20 words, you signed the original settlement and sent it  
21 back to Ambit, I take it?

22 DR. RAYMOND FISHER: Yeah.

1 JUDGE RILEY: Okay. No. I think that, for the  
2 most part, your involvement is ended. You've  
3 resolved it to your satisfaction --

4 DR. RAYMOND FISHER: Right.

5 JUDGE RILEY: -- apparently.

6 DR. RAYMOND FISHER: I did.

7 JUDGE RILEY: So I'll -- I'll have to follow up  
8 with Ambit. And they should have -- should have had  
9 someone file an appearance on their behalf.

10 DR. RAYMOND FISHER: I don't know if they did  
11 or didn't. I can't answer that.

12 JUDGE RILEY: All right. Well, I'll take it  
13 from here and I'll contact Ambit and find out what  
14 the -- what the story is with them.

15 DR. RAYMOND FISHER: Okay. Thank you so much.

16 JUDGE RILEY: Thank you, Doctor.

17 DR. RAYMOND FISHER: All right.

18 JUDGE RILEY: Take care.

19 DR. RAYMOND FISHER: Bye.

20 JUDGE RILEY: Okay. Let the record reflect  
21 that the Complainant has, in his own words, received  
22 a cash settlement from the Respondent and he



1     apparently signed a Settlement Agreement and returned  
2     it to them.  However, we have heard nothing from  
3     Ambit, so -- and as I had stated to the Doctor, we  
4     cannot deal with Ms. Harris as she is not on the  
5     service list.

6                     Insofar as we only have a general  
7     number for Ambit, what I'll do is just continue this  
8     matter generally and see if there isn't some way to  
9     get through to someone on the service list and advise  
10    them at that point, if I do, that the Settlement  
11    Agreement that they've received has to be posted with  
12    the Office of the Chief Clerk before the -- this  
13    Docket can be closed out.

14                    So this matter is continued generally.

15                             (Whereupon, the above-entitled  
16                             matter was continued  
17                             generally.)

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